

July 2018

Consumer Alerts

Cavity wall insulation cold callers

Cavity wall insulation firms are currently looking for business in the Wyre area. While we would recommend improving the energy-efficiency of your home wherever possible, we always advise caution when dealing with all cold-callers.

If you live in an area subject to heavy bouts of wind driven rain, as may be the case along the Wyre and Fylde coast, you may need to check if fitting cavity wall insulation is appropriate or suitable for your property.

Please be aware that businesses are also now offering extraction of cavity wall insulation, again especially in the Wyre and Fylde areas.

Please do your research when hiring a firm to carry out such work. Always obtain several quotes for any work, avoid traders who cold call at your house, and remember that in most contracts agreed at your home you should be provided with written 14 day cancellation rights

Beware cold callers offering jet washing and property repair services

Residents are warned about cold callers offering jet washing and driveway/roof cleaning services. An unlogoed blue Ford Transit van has been targeting the Fulwood, Preston area.

Cold callers have also been reported in the Much Hoole area offering roofing services

including roof painting. Roofers have been cold calling in the Leyland area.

A roofer/plumber/handyman is targeting vulnerable householders in the Hyndburn area and taking large amounts of cash for poorly done work.

Always say no to cold callers and shop around for quotes. Always make sure any treatments are suitable for your property and will not cause damage.

Beware HMRC Scam phone call

Fraudsters purporting to be from HMRC have been targeting older and vulnerable people in East Lancashire. The victims receive a phone call from someone purporting to be a police officer, they sound very convincing and say the victim is under investigation and needs to pay an amount of money to avoid prosecution.

The HMRC will never contact you in this way. Any police officer contacting you will give their name and collar number, the station they work from and a reference number. If in any doubt you can always verify the number by ringing 101.

Contact the Trading Standards Service via the Citizens Advice Consumer Helpline on 03454 04 05 06

The Safetrader scheme can help you find a trader in your area, contact 0303 333 1111 or go to www.safetrader.org.uk